Welcome to Queenswood Stables! Listed below is an information guide to help you navigate the lesson booking process. All lessons can be booked by emailing <u>lessons@queenswoodstables.com</u>. Lessons are scheduled the day before so payment in full must be a received a minimum 48 hrs in advance by e-transfer to <u>lessons@queenswoodstables.com</u>.

Please write student's name, age (or adult), lesson date and time on e-transfer.

Option #1 Session Package

The year is divided into 4 sessions: Winter (December, January, February)

Spring (March, April, May, June)

Summer (July, August) Fall (September, October, November)

In order to guarantee your space in a certain lesson time, riders must pay in advance for the entire session (discounted 5%)

Payment for full session starts the 1st of the preceding month and ends when new session starts (i.e. Nov.1-Dec.1 for winter session). If there are 5 lessons in a month, the "extra" lesson must be paid for in advance as an individual lesson.

Option #2 Monthly Lesson Package (4 lessons)

Riders can choose to pay on a month to month basis, Monthly registration opens on the 15th of the preceding month. If there are 5 lessons in a month, the "extra" lesson must be paid for in advance as an individual lesson.

Option #3 Pay-per-lesson (1 lesson)

Lessons can be booked individually if space is available. Payment is required in advance to confirm the booking. Individual spaces can be booked up to a week in advance.

Make-Up Lessons

In order to be granted a make-up lesson, the lesson MUST be cancelled 48 hours in advance via email only (<u>lessons@queenswoodstables.com</u>). For lessons booked by the session, make-ups may be given during the session, but cannot be carried over to the next session. For the monthly lesson package, make-ups will only be given within that month and cannot be carried over to the next month. Pay-per-lesson students are not entitled to make-up lessons.

Queenswood reserves the right to book make-ups in any lesson format, i.e. Lessons with senior instructor may be allocated to a junior instructor.

Additional Information:

New clients: When you arrive for your lesson please feel free to come into the barn! Make your way to the small indoor arena where your instructor or one of the staff members will come say 'Hi' and help you get started. Riding helmets are available if you don't have your own. **Liability waiver forms** can be printed from QWS website <u>http://www.queenswoodstables.com/</u> <u>pdf/Queenswood-LiabilityWaiver.pdf</u>. Please fill one out and bring it with you to your first lesson.

We ask that students arrive 20 minutes prior to your lesson start time. Riders capable of tacking up on their own are expected to have their assigned mount ready and in the ring for their lesson start time. If staff is available, every effort will be made to help students who are still learning how to tack up get their horse ready for the start of the lesson. Beginner group lessons may use time to teach students about grooming and tacking up as part of their riding time. Exception: Pony ride lessons are not required to show up earlier than their lesson start time. Grooming and tacking up will be included during their lesson.

2021 Price List	Individual	Monthly
Private Pony Ride Lesson Lesson is 30 minutes. Consists of 15 min grooming and tacking	\$47	\$155
45 min Semi-Private Lesson (3 riders maximum)	\$78	\$290
30 min Private Lesson (Junior Instructor Only)	\$78	\$290
30 min Private Lesson (Senior Instructor Only)	\$90	\$345
45 min Private Lesson	\$100	\$380

Proper footwear is required in the barn for everyone (parents, siblings, and friends). All riders MUST have a boot or shoe with a small heel.